

**R. C. Patel Arts, Commerce and Science College Shirpur**

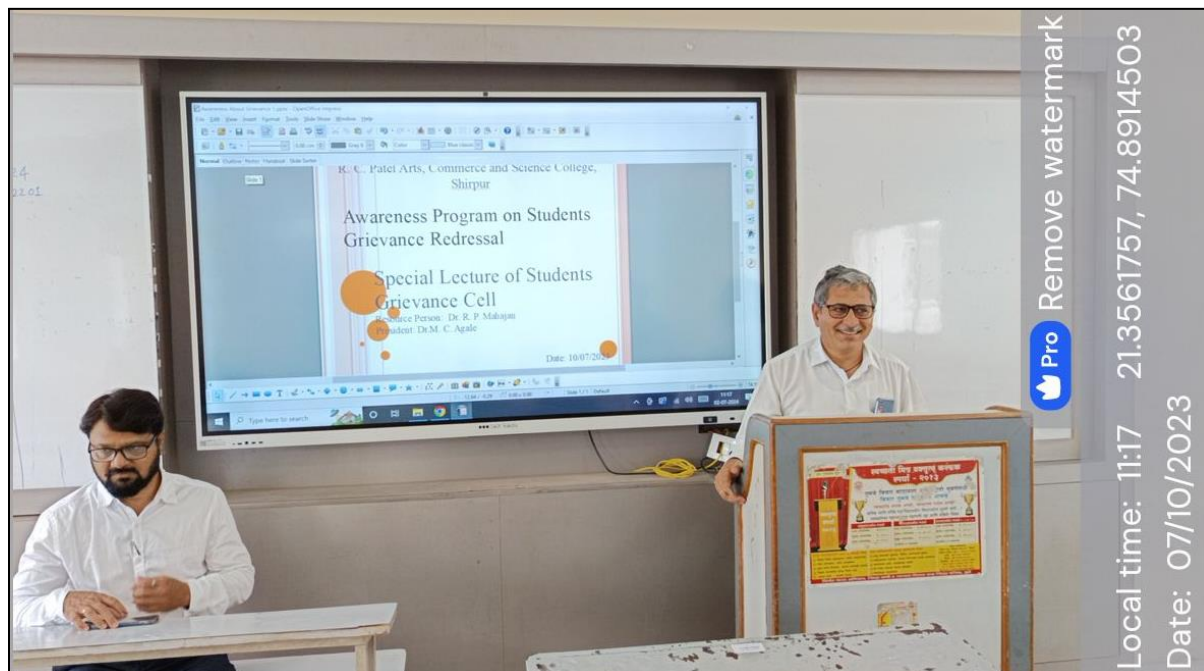
**Student Grievance Redressal  
Cell Activity Report 2023 - 2024**



# Student Grievance Redressal Cell

## Activity Report 2023-2024

**Students' Grievance and Redressal Cell, R. C. Patel ACS College, Shirpur organized an Awareness program on 10<sup>th</sup> July, 2023**



**Awareness Program on 'Students Grievance Redressal' Committee' July 2023. A students grievance cell awareness programme was conducted on 10<sup>th</sup> July 2023 for F.Y. BSc. students.**

The main purpose of the program was to bring awareness about the opportunities for redressal of certain grievances of students already enrolled in the college, and a mechanism thereto and to educate the students community about the existence and functioning of the Grievance and Redressal cell. The program was chaired by Dr. M. C. Agale, Assistant Professor, Department of Zoology, and delivered his Welcome Address with a warm welcome to all participants. He explained the purpose and importance of the grievance redressal system in the college and handed over to Dr R. P. Mahajan, (Chair Person), Students Grievance and Redressal Cell to take his time for delivering his orientation speech and PPT Presentation on the program. He explained all the opportunities for the redressal of students already enrolled in the institution. In his presentation, he gave an overview of how the grievance redressal system is structured, including the composition of the grievance committee, discussed the different types of grievances that students may encounter, such as academic, administrative, and interpersonal

issues, Filing a Grievance: Explain the step-by-step process for filing a grievance, including where to submit complaints and the required documentation. Support Services: Highlight the various support services available to students, such as counselling, academic advising, and mentorship. Followed by Question & Answer Session which allowed students to ask questions and clarify any doubts they may have. The Chairperson concluded his speech and presentation of the program by emphasizing the college's commitment to addressing students' concerns.

### **Students' Grievance and Redressal Cell, R. C. Patel ACS College, Shirpur organized an Awareness program on 9<sup>th</sup> January, 2024**



#### **Students Grievance Redressal Cell Activity**

**Title-** Awareness Programme on Students Grievance Redressal Cell.

**Date-** 09/01/2024

**Resource Person-** Prof. B. S. Panchbhaj

**Topic covered-**

- Reasons for formation of students Grievance Redressal Cell.

- Explaining the grievance procedure in accordance with the rules and regulations of the institution.
- Identifying the common grievances of the students.

**Summary-**

A students grievance cell awareness programme was conducted on 9<sup>th</sup> January 2024 for F.Y.MSc. students. The students were briefed about the purpose and objectives of the students Grievance redressal Cell. They were also briefed about the procedure for lodging any kind of grievances with the cell co-ordinator/ members. The students were shown the particulars included in the grievance redressal form and were asked to contact any of the cell members in order to obtain the form or library. The last bit of the discussion was on identifying some of the common grievances of the students.

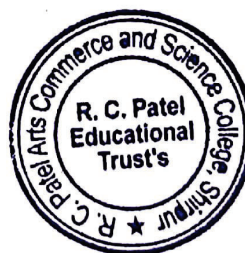
**Organized by:** Students Grievance Redressal Cell.

## Report of the Student Grievance Redressal Committee Academic Year 2023-2024

During the academic year 2023-2024, on 14th August 2023, Wednesday, under the chairmanship of Honorable Principal Dr. D. R. Patil, a meeting of the Student Grievance Redressal Committee members was held. In this meeting, there was a discussion regarding cleanliness issues in the T. Y. B. Com. class, and as a result, instructions were given to the cleaning staff to ensure daily cleaning of the classroom. Additionally, for the T. Y. B. Sc. Biotechnology class, there were discussions about adjusting the working hours of the staff involved in construction to minimize noise disruptions. Consequently, the working hours were adjusted, and the noise issue in that classroom was resolved. Similarly, instructions were given to the concerned staff for the maintenance and cleanliness of the toilets, which were duly followed by the Civil Works Department staff.

As a result, all the grievances mentioned above were resolved, and the tasks of the Student Grievance Redressal Committee were successfully completed.


*Dr. D. R. Patil*  
PRINCIPAL  
R.C. Patel Educational Trust's  
R.C. Patel Art's, Com. & Sci. College  
Shirpur, Dist-Dhule (M.S.)



## Report of the Student Grievance Redressal Committee Academic Year 2023-2024

During the academic year 2023-2024, on 28th March 2024, Thursday, a meeting of the Student Grievance Redressal Committee was organized under the chairmanship of Principal in his cabin. In this meeting, discussions were held regarding the scheduling of the F.Y.B.Sc. Environmental Studies and S.Y.B.Sc. General Science papers, which were scheduled on 5th May 2024, Sunday, coinciding with the NEET examination. It was unanimously decided that the University would not conduct the Environmental Studies and General Science papers on 5th May 2024 and instead would reschedule them. After considering all the aspects discussed above, the University decided to reschedule the Environmental Studies and General Science papers to 26th May 2024 instead of 5th May 2024.

Thus, during the academic year 2023-2024, the Student Grievance Redressal Committee successfully completed its tasks.

  
PRINCIPAL  
R.C. Patel Educational Trust's  
R.C. Patel Arts, Com. & Sci. College  
Shirpur, Dist-Dhule (M.S.)

