

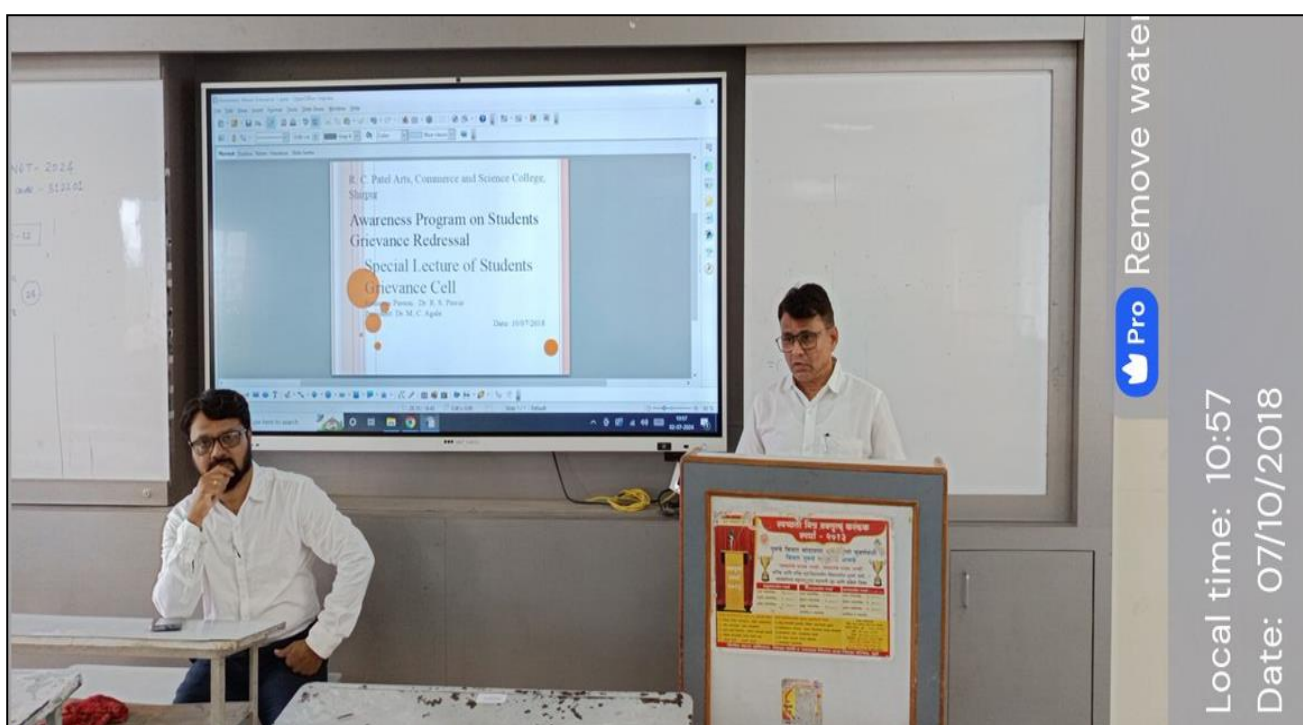
**R. C. Patel Arts, Commerce and Science College Shirpur**

**Student Grievance Redressal Cell  
Activity Report 2018 - 2019**



# Student Grievance Redressal Cell Awareness Program Report 2018-2019

An awareness program on the grievance redressal mechanism was conducted for the students on 10<sup>th</sup> July 2018. They were given a detailed orientation on the same. There were explained about the various activities that would come under the purview of the grievance redressal mechanism. The various categories of grievance such as academic, non -academic, discrimination on any grounds, harassment, etc were listed and explained in detail. Students were given information regarding the process for submitting grievances and provided with the link from the same. Timeline for resolution of grievances was explained along with a detailed explanation of the process. Grievance cell members were introduced to the students. Provision of personal guidance and counselling sessions and appropriate channels of communication for the same were provided.



## **Awareness Program on 'Students Grievance Redressal'**

An awareness program on 'Students Grievance Redressal' was organized on 10<sup>th</sup> July 2018, Dr R. S. Pawar oriented the students about the student's grievance redressal cell functioning of the committee. The program was chaired by Dr. M. C. Agale, Head Department of Zoology. In this speech, he explained all the opportunities for the redressal of students already enrolled in this institution. In his presentation, he gave an overview of how the grievances redressal system is structured, including the composition of the grievances cell, discussed the different types of grievances that students may encounter, such as academic, administrative and interpersonal issues, also explain the step-by-step process for filing a grievance, including where to submit complaints and the required documentation.

He also discussed the various support services available to students, such as counselling, academic advising, and mentorship. Followed by Question & Answer Sessions which allowed students to ask questions and clarify any doubts they may have. The program ended with vote of thanks

**Outcome of the Program:**

The lecture on the Awareness Program for Students" provided an effective grievance Redressal System can lead to a more informed and empowered student body, improved educational outcomes and a more supportive campus culture.

## Student Grievance Redressal Committee Action Report

2018-2019

During the academic year 2018-2019, on January 5, 2019, under the chairmanship of Dr. D. R. Patil, Principal, a meeting of the Student Grievance Redressal Committee was held in the Department of Physical Sciences. There was a discussion in the committee about the fact that the MSc-1 (Mathematics) teaching board was damaged and it should be repaired. There was a detailed discussion about water leakage on the wall of T. Y BSc (Mathematics) class.

Accordingly, correction of results in M.Sc-1 (Mathematics) and T.Y. B.Sc. regarding the stopping of water leakage on the wall of this class room.

The concerned complaint was brought to the notice of the Engineer, Construction Department and they resolved the complaints within 15 days.

  
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## Student Grievance Redressal Committee Action taken Report

2018-2019

During the academic year 2018-2019, a meeting of the Student Grievance Redressal Committee was held at the office of Dr. A. G. Sonawane, Vice Principal, on July 23, 2018. In this meeting, it was unanimously decided to increase the number of ceiling fans and tube lights in the college classrooms. Additionally, it was decided to provide PowerPoint facilities in the classrooms for MSc students. Subsequently, discussions were conducted with the committee members and the Civil Engineering Department on various issues, leading to the installation of new ceiling fans and tube lights in the classrooms, and the provision of PowerPoint facilities for MSc students as well. Additionally, the number of benches in the F.Y.B.Sc. class was increased. In this way, the work of the Complaints Redressal Committee was completed during the academic year 2018-2019.

  
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